



# GEORGIA BUREAU OF INVESTIGATION

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**Michael J. Register**  
Director

March 31, 2023

## **Important Announcement: Georgia Applicant Processing Service (GAPS) Contract Acquisition Status Update**

The current Georgia Applicant Processing Service (GAPS) vendor, Thales, notified the Georgia Bureau of Investigation (GBI) of their intentions to exit the applicant processing environment. In response, the GBI has acquired FieldPrint to continue processing applicant transactions for the remainder of the Thales contract.

GBI is appreciative of the service that Thales has provided over the years in making GAPS an integral part of the non-criminal justice applicant services program. We also welcome the opportunity to collaborate with Fieldprint as they transition into providing applicant services in the state of Georgia.

The project teams are working diligently to transition the GAPS to the Fieldprint environment. This is scheduled to be completed in the second quarter of 2023 with a fully operational transition scheduled for Monday, May 1, 2023. Specifics on transition activities are forthcoming.

In support of this effort, Thales will continue to provide our GAPS service until the transition is complete. GBI anticipates there will be no major lapse in service during this transition.

End Users, vendors, and GBI alike have a vested interest in the successful continuation of the GAPS system. Thus, we plan to provide periodic updates on progress of the transition. Below are few highlights (as of 3/31/2023):

- Connection to the Georgia's Automated Fingerprint Identification System (AFIS) has been successfully tested. This connection is the foundation for sending and processing the various transactions through the GAPS system.
- Application development, User Acceptance Testing, and system transition plans are progressing.
- Training sessions are scheduled to begin on Monday, April 10, 2023. See the NCJ Blog for additional information.

Thank you for your continued support of the GBI and GCIC Division!

Regards,

A handwritten signature in blue ink, reading "Rhonda Westbrook", is positioned above the printed name.

Rhonda Westbrook  
GCIC Division Director